

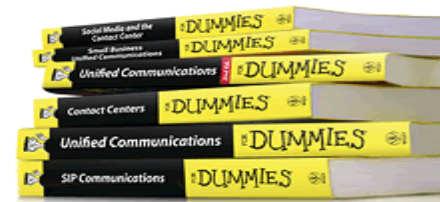
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■ Guides for Dummies



On this page you will find the popular series of "Avaya's Guides for Dummies" books which have been specifically tailored to provide useful information about different aspects of Avaya's Communication portfolio. Sit back, relax and enjoy these treasures!

"Guides for Dummies" are now consolidated on this Page!!!

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■ Documents - "Avaya's Guides for Dummies"

This is what we have to offer - Courtesy of Avaya

- [Collaboration for Dummies](#) --- 11-2011
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- [SMB UC for Dummies](#) --- 9-2009
- [UC for Dummies](#) --- 9-2009
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■ "Dummies" Dictionary - Just in Case you need it!

- **Collaboration** - Communication with Everyone
- **Contact Center** - Call Center information made easy
- **Mobile Workforce** - Homebodies, Telecommuters and Road Warriors
- **SIP** - Session Initiated Protocol
- **SMB** - Small/Medium Businesses
- **UC** - Unified Communications
- **VoIP** - Voice over IP
- **IP** - Internet Protocol



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