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Thoughtful Solutions that address your needs. Avaya Certified Specialist since 1982...
 one-X Desktop Solutions bring the Power of the Web and Avaya AURA to you seamlessly!

NEW! Resources!

- [AURA - CM r 6.2](#)
- [Partner ACS Updates](#)
- [one-X Agent](#) **NEW!**
- [one-X Desktop](#)
- [one-X Mobility](#)
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- [User Guides](#)
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■ one-X Desktop



Avaya one-X Desktop is the latest offering in the "One Experience" family of products. Seamless Desktop, Mobility and Peer to Peer offerings make communications effective and simple.

one-X Desktop products are High Definition products. They share sophisticated High Resoluton Audio chipsets and many are Web capable. They are connected to your network by SIP (Session Initiated Protocol) or conventional IP addressing. This makes the one-X Desktop product line extremely versatile.



one-X Desktop Documents and Software are now on this Page!!!
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■ one-X Desktop Documents - 96xx Series Deskphones

- one-X@Desktop 9608-9611G Quick Guide ? 8-2011
- one-X@Desktop 9621G-9641G Quick Guide ? 8-1010
- one-X@Desktop Administration ? 5-2011
- one-X@Desktop Administrator Guide ? 8-2010
- one-X@Desktop BM12 Adjunct ? 8-2010
- one-X@Desktop 96xx Contact Center Guide ? 5-2011
- one-X@Desktop Directory Application ? 8-2010
- one-X@Desktop Installation-Maintenance ?8-2010
- one-X@Desktop Routing Switches ? 1-2011
- one-X@Desktop SIP ? 12-2010
- one-X@Desktop Desktop Library {.zip} ? 8-2011
- one-X@Desktop 9650 Desktop User Guide {.zip} ? 11-2011
- one-X@Desktop Sample Web {.zip} ? 11-2011





- one-X®Desktop Document Library {ISO} ? 1-2012 

one-X Desktop Documents - 16xx Series Deskphones

- one-X®Desktop 1608 Deskphone User Guide --- 2-2010
- one-X®Desktop 1616 Quick Guide --- 2-2010
- one-X®Desktop 16xx Series Deskphones Installation and Maintenance --- 4-2010
- one-X®Desktop 16xx Series IP Deskphones Administrators Guide --- 4-2010
- one-X®Desktop 1608 Quick Reference --- 4-2010
- one-X®Desktop IP Telephony Deployment --- 1-2011
- one-X®Desktop 1603 SIP Administrators Guide --- 6-2010
- one-X®Desktop 16xx docs {.zip} --- 1-2012 
- one-X®Desktop 16xx docs disk {ISO} --- 1-2012 

What is one-X Desktop Edition?

Avaya one-X Desktop Edition delivers small offices and small branches of large enterprises with the most commonly requested features of business communications in a simple plug and play platform. With **SIP-based peer-to-peer technology** layered onto the proven 4610SW and 4621SW IP telephones and connected to the outside world via PSTN Gateway(s) the system configures itself.

In minutes, all users have access to the most commonly used set of features including voice mail, concerning, auto-attendant and call management. By eliminating the need for centralized servers, **Avaya one-X Desktop Edition** enables very small businesses and small branch offices to enjoy significant savings on system acquisition and installation costs.

Best of all Desktop Edition grows with the needs of your business, as you add employees, simply add additional telephones – it's that simple.

SIP based peer to peer technology means that individual telephones participate in the system functions previously performed by a central server. By redistributing the workload out to the telephone, costs are reduced and system reliability is increased with the elimination of a single point of failure. All this is achieved with no significant additional performance burden on the network.